

Care & Limited Warranty

ROYAL TEAK COLLECTION · COMPLETE REFERENCE · SINCE 1997

This is the complete care and warranty reference for Royal Teak Collection furniture — the full procedures behind the quick-reference Owner's Care Guide, plus the warranty schedule in detail. Keep it with your records; hand the short guide to the porch.

Teak — Complete Care

WHAT TEAK DOES (AND WHY IT'S FINE)

New teak releases natural oils in its first weathering weeks. Mixed with dew and rain this can produce "bleeding" that marks light cushions and light patios, temporary black surface dots, and eventually the slow turn from honey to driftwood gray — four to twelve months untreated, faster in moist climates. Hairline cracks ("checking") appear as the wood ages and equalizes; they are cosmetic, may lift grain slightly, and smooth out over time (light sanding accelerates this). None of it affects structure.

ROUTINE CLEANING — TWICE A SEASON MINIMUM

1. Brush off loose debris with a soft brush or dry cloth.
2. Wet the piece with a garden hose on a normal setting. Never a pressure washer — it erodes the soft spring grain.
3. Scrub gently with a soft-bristle brush and warm water with a few drops of mild dish soap. For mildew: 2/3 cup laundry detergent + 1/4 cup household bleach per gallon of warm water.
4. Rinse thoroughly with fresh water; air dry completely before cushions return.

DEEPER CLEANING — ROYAL TEAK CLEANER

For stubborn stains or to lift gray: cover anything that isn't teak, hose the piece down, apply Royal Teak Cleaner (one bottle covers a dining table and 8–10 chairs), scrub with a soft brush, and rinse the entire piece well. Note the cleaner restores color toward the natural honey look.

HOLDING OR RESTORING THE HONEY COLOR

Apply teak sealer — never oil — to clean, completely dry wood (48 hours after cleaning): two thin coats with the grain on new or freshly cleaned furniture, one maintenance coat annually. To restore heavily silvered teak, use a two-part cleaner/brightener first, on a dry day with the piece in shade. Once silvered, if you love the gray, soap-and-water washes are all it ever needs.

Why we say never oil: Grade A teak is already saturated with natural oils. Applied oil traps moisture against the surface, feeds mildew, and darkens unevenly. Oil damage — including oil stains on cushions and stone — is not covered under warranty.

All-Weather Wicker — Complete Care

1. **Vacuum first** with a soft brush attachment to lift pollen and organic debris from the weave — dirt left in the weave is what feeds mildew.
2. Wash with a soft sponge or brush using a **non-foaming** mix: a few drops of mild dish soap in warm water. Foaming products leave residue between strands that attracts more dirt.
3. Rinse on a gentle setting; the dust exits the back side of the weave.
4. Air dry completely before cushions or covers return.

Avoid solvents, abrasives, scouring pads, and high-pressure spray. Lift with two people — dragging across pavers cuts bottom strands.

Marine Rope & Slings — Complete Care

Rope on Naples and Ventura and slings across the sling program are dyed in the strand and rated for year-round exposure.

- Hose monthly; slings dry in about twenty minutes of sun.
- Non-foaming mild soap for spots; rinse thoroughly.
- No bleach — it won't fade the color but degrades the binder over years. No pulling hard on the weave; synthetic rope can stretch under tension.

Aluminum Frames & Powder Coat — Complete Care

- Rinse with fresh water monthly — more often within a mile of salt water or beside a chlorinated pool.
- Wash with mild soap and a soft cloth. No abrasives, no steel wool.
- Inspect twice a year for chips or deep scratches; touch-up paint is available through your dealer in every powder-coat color we ship.
- Off-season, store frames upright so water cannot collect inside the tubing — freeze damage from trapped water is not covered.

Ceramic Tops (Costa)

Portland Grey ceramic shrugs off heat, citrus, oil, and wine — soap and water is the entire routine. Protect edges and corners from hard impact; chips at the edge are use damage, not defect.

Stainless Steel Hardware

Coastal air can produce brown spotting called "tea staining" — cosmetic, not structural rust. Remove with a baking-soda paste and a soft brush, working with the grain; rinse and dry. Prevent it with a fresh-water rinse after salt or pool exposure. Never steel wool (it embeds iron particles that will rust) and no bleach on fasteners. Hand-tighten visible fasteners once per season — this is also a warranty condition.

Sunbrella® Cushions — Complete Care



Cushions are manufactured in North Carolina, sewn with solution-dyed Sunbrella® acrylic fabrics (Color to the Core™ — dye through every fiber) over quick-dry foam. Mildew grows on dirt sitting on fabric, not on the fabric itself; routine cleaning is the prevention.

ROUTINE

1. Brush off loose dirt. Blot — don't rub — fresh spills; cornstarch first on oil-based spills, then scrape.
2. Hand wash: 1/4 cup mild soap per gallon of lukewarm water, soft-bristle brush, seam to seam. Rinse until no soap remains; air dry on edge.
3. Removable covers: zippers closed, machine wash cold on delicate with mild detergent. Severe mold or mildew: add 1 cup of bleach. Always air dry.
4. Heavy mildew on non-removable covers: 1 cup bleach + 1/4 cup mild soap per gallon of water; spray, sit 15 minutes, scrub gently, rinse completely.
5. After repeated deep cleanings, restore repellency with Sunbrella Restore™ Fabric Protector, outdoors, per the container.

Never: machine dry, dry clean, submerge cushions, remove covers from foam unless washing, or bleach printed fabrics. **Teak-oil transfer:** lift cushions during rain in the furniture's first weeks and store them off new teak.

Full stain-by-stain chart: see the Owner's Care Guide, or sunbrella.com. For more information about Sunbrella® fabrics, visit www.sunbrella.com

Storage, Winter & Covers

- Best: dry, unheated garage or shed. Acceptable: all frames winter outdoors — teak handles snow and freezing without harm; aluminum and woven pieces too, if clean and drained.
- Cushions indoors for the off-season: breathable bags, standing on edge, never sealed plastic.
- Covers must be breathable and vented; airtight covers cause more mildew than weather does. Cover only completely dry furniture, lift the cover monthly on a dry day, and store cushions separately.

Limited Warranty — Schedule

COMPONENT	RESIDENTIAL	COMMERCIAL
Teak frames	3 years	1 year
Powder-coated aluminum frames	3 years	1 year
Powder-coat finish (peel, blister, crack)	3 years	1 year
All-weather rope	3 years	1 year
Synthetic wicker weave	3 years	1 year
Sling fabric	3 years	1 year
Stainless steel hardware	3 years	1 year
Sunbrella® fabric (fade / loss of strength)	5 years	1 year
Cushion construction (stitching, zippers, foam, cording)	1 year	1 year
Umbrella frames (limited)	1 year	1 year
Umbrella bases (corrosion excluded)	1 year	1 year

Coverage runs from the original date of purchase, applies to the original consumer purchaser, and is limited to repair, replacement of the defective part, or replacement of the product at Royal Teak Collection's discretion. Sunbrella® fabric coverage is provided through Sunbrella's own five-year limited fabric warranty.

NOT COVERED

- Natural weathering: silvering, color change, hairline checks, early-weeks teak bleeding and black dots
- Teak-oil stains on cushions, fabric, or patio surfaces
- Damage from teak oil or any non-RTC finish, pressure washing, abrasives, or chemical exposure
- Mildew, mold, or fading resulting from lack of routine cleaning or from non-breathable covers
- Freight damage not documented before assembly (photograph damage and packaging; claims require photos)
- Freeze damage, including cracked aluminum tubing from water left inside
- Glass breakage; sling/strap stretching from use; acts of God (storm, hail, fire, flood)
- Commercial use beyond the 1-year commercial period
- Costs of disassembly, shipping, or reinstallation

KEEPING THE WARRANTY VALID

1. Follow the routine care in this document.
2. Tighten visible bolts and fasteners once per season.
3. Store cushions indoors when unused for extended periods.
4. Retain dated proof of purchase.

CLAIMS

Contact the authorized dealer where you purchased, with proof of purchase, photographs of the issue (and of packaging, for freight claims), and a brief description. Your dealer works with Royal Teak Collection to inspect, repair, or replace. This warranty is non-transferable and gives you specific legal rights; you may have other rights that vary by state.

