

Welcome to the family.

ROYAL TEAK COLLECTION · OWNER'S CARE GUIDE · SINCE 1997

Your Royal Teak furniture was built from Grade A teak heartwood, hand-woven all-weather wicker, marine rope, powder-coated aluminum, and Sunbrella® acrylic — materials chosen for how they will look in year fifteen, not year one. It is designed to live outside, year-round, in nearly any climate, and it rewards neglect more than fuss. This guide covers the few minutes of care each season asks for, what to do when life happens to a cushion, and what your warranty covers.



Your Purchase Record

Fill this in now — it makes reorders and warranty service effortless. Cushions are reorderable in the same colorway for the life of the frame; the colorway name below is all your dealer needs.

PURCHASED FROM (DEALER)	DATE OF PURCHASE	ORDER / INVOICE NO.
PRODUCTS (SKUS)	CUSHION COLORWAY(S)	

Your First Weeks

- **Inspect before assembling.** Chips, dents, or freight damage must be noted with your dealer before assembly — photograph anything you find, including the packaging.
- **Wipe down new teak** with a wet cloth before first use to remove teak dust that can mark cushions.

- **Bring cushions in for the first few rainfalls.** New teak releases natural oils in its first weathering weeks ("bleeding") that can stain light fabric and light-colored patios. This is natural and stops once weathering begins. Teak-oil stains on cushions are not covered under warranty — this one habit prevents them.
- **Black dots on new teak are normal** — natural oils meeting the weather. A teak cleaner removes them easily.
- **Hardware check.** Give visible bolts a hand-snug quarter-turn after the first week outdoors as the wood settles.
- **Pick your teak color path** — silver or honey (below). Nothing is permanent.

01 — Teak

Outside and untreated, Grade A teak turns from honey through tan to a soft driftwood gray over four to twelve months — faster in moist climates. The protective oils remain; only the surface color changes. Hairline cracks ("checking") are natural as teak ages, cause no structural harm, and smooth out over time — they can be lightly sanded if you'd like to hurry them along.

THE SILVERED PATH (NO WORK)

- Hose down once a season; a soft brush in stubborn corners. Mild soap and water for a deeper clean.
- Tighten visible hardware once a year.
- Let the color arrive.

THE HONEY PATH (ONE AFTERNOON A YEAR)

1. Apply Royal Teak Cleaner (one bottle covers a dining table and 8–10 chairs). Cover anything that isn't teak first. Scrub with a soft-bristle brush, rinse well.
2. Let the piece dry completely — 48 hours.
3. Apply two thin coats of teak sealer with the grain; one coat per year after that.

Never oil teak. Teak is already saturated with natural oils; adding oil traps moisture, feeds mildew, and produces uneven dark patches that are not covered under warranty. Sealer, or nothing.

DO

- Let teak silver — it's correct
- Use cleaner + sealer for honey
- Hose down seasonally
- Tighten hardware annually

DON'T

- Use teak oil
- Pressure-wash — it erodes soft grain
- Sand to restore color
- Cover wet pieces

02 — All-Weather Wicker & Marine Rope

- **Vacuum first** with a soft brush attachment — dirt left in the weave is what feeds mildew.
- Wash with a **non-foaming** mix — a few drops of mild dish soap in warm water. Sudsy products leave residue in the weave that attracts dirt.
- Rinse on a gentle hose setting; air dry completely before cushions go back on.
- Lift with two people — dragging can cut bottom strands. Don't pull hard on rope; it can stretch under tension.

03 — Aluminum, Ceramic & Stainless

- Aluminum frames: rinse monthly (more often within a mile of salt water or beside a pool); wash with mild soap and a soft cloth. Touch-up paint for chips is available through your dealer. Store frames upright off-season — water frozen inside leg tubes can damage welds.
- Costa Portland Grey ceramic tops: soap and water; the surface shrugs off heat, citrus, and wine. Protect edges and corners from impact.
- Stainless hardware: brown spotting in coastal air is "tea staining," not structural rust. Remove with a baking-soda paste and a soft brush, with the grain; rinse. No steel wool, no bleach on fasteners.

04 — Sunbrella® Cushions



Manufactured in North Carolina, sewn with solution-dyed Sunbrella® acrylic fabrics over quick-dry foam. Every fiber is saturated with dye throughout — Color to the Core™ — which is why the fabric is designed to come clean from the toughest stains and can even be cleaned with bleach. One more thing worth knowing: mildew grows on dirt sitting on the fabric, not on the fabric itself — routine cleaning is the prevention.

THE ROUTINE

1. **Blot, don't rub** spills immediately. Oil-based spill? Cornstarch first, wait, scrape with a straight edge.
2. **Standard wash:** ¼ cup mild soap per gallon of lukewarm water, soft-bristle brush, seam to seam. Rinse thoroughly. Air dry on edge.
3. **Machine wash (removable covers):** zippers closed, cold, delicate, mild detergent. Severe mildew: add 1 cup of bleach. Air dry only.
4. **After repeated cleanings,** refresh repellency with Sunbrella Restore™ Fabric Protector.

COMMON SPILLS — SUNBRELLA'S OWN CHART

SPILL	AT-HOME SOLUTION
Wine, coffee, cola, ketchup, BBQ sauce	1 tsp dishwashing liquid per cup of water. Remaining color: bleach-water solution or a bleach pen.
Sunscreen, dressing, grease	Cornstarch first, scrape, then soap solution, then a degreaser.
Mildew & mold	1 tsp dishwashing liquid + 1 tsp bleach per cup of water; stronger mix for severe cases. Rinse well.
Bird droppings	1 tsp dishwashing liquid + 1 tsp white vinegar per cup of water.
Ink, nail polish	100% acetone, then soap and water.
Rust	Rust remover such as CLR®; rinse thoroughly.
Tree sap	Soften with Murphy® Oil Soap or acetone, remove, wash with soap and water.

Always rinse thoroughly and air dry. For more information about Sunbrella® fabrics, visit www.sunbrella.com

05 — Storage, Winter & Covers

- **Frames stay out** — teak, wicker, aluminum, and rope handle snow and freezing weather. Or store in a dry, unheated garage.
- **Cushions come in** for the off-season: dry, ventilated, in breathable bags, standing on edge — never sealed plastic, never stacked flat.
- **Covers, read carefully:** an airtight cover causes more mildew than no cover at all. Breathable vented covers only, over completely dry furniture, lifted for an hour on a dry day each month. Cushions stored separately, not under the cover.
- **Spring start-up:** hose down, tighten hardware, refresh teak if you're on the honey path. Twenty minutes.

What's Covered — and What Isn't

Royal Teak Collection warrants its products to the original purchaser against defects in materials and workmanship, from the original date of purchase: **frames — 3 years residential** (teak, aluminum, rope, wicker, and stainless hardware); **Sunbrella® fabric — 5 years** against fade or loss of strength; cushion construction (stitching, zippers, foam) — 1 year; umbrella frames — 1 year limited; umbrella bases — 1 year, corrosion excluded. **Commercial use: 1 year on all components.**

COVERED

- Manufacturing defects in materials and workmanship, normal residential use
- Structural failure of frame or joinery
- Sunbrella® fabric fade or fiber degradation

NOT COVERED

- Natural weathering — silvering, hairline checks, early teak bleeding, black dots
- Teak-oil stains on cushions or patios
- Damage from teak oil, pressure washing, abrasives, or harsh chemicals
- Mildew or fading from lack of routine cleaning, or from non-breathable covers
- Freight damage not documented before assembly
- Freeze damage from water left in aluminum tubing
- Glass breakage; acts of God
- Commercial use beyond the 1-year commercial period

KEEP YOUR WARRANTY VALID

- Follow this guide's routine care.
- Tighten visible fasteners once per season.
- Store cushions indoors for extended periods.
- Keep your dated proof of purchase (the record on page 1 helps).

MAKING A CLAIM

Contact the dealer where you purchased, with proof of purchase, photos of the issue (and packaging, for freight claims), and a short description. Your dealer works directly with us to inspect, repair, or replace at our discretion. Warranty is non-transferable; full statement available from your dealer or royalteakcollection.com.

Questions? A real person answers.

Your dealer is your first call for parts, replacement cushions, and warranty service. Or reach us directly: **+1 (843) 227-5800** · info@royalteakcollection.com. We've been doing this since 1997 — there is no question we haven't heard.